



October 19, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 11/08/14	
Total Due	

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



MANKATO MN 56001

October 19, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 1, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/22/14

Total Due by Auto Pay**Charter News**

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



November 1, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

Total Due by Auto Pay

MANKATO MN 56001

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 26, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/15/14

Charter News

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Charter
Spectrum



MANKATO MN 56001

October 26, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 11/15/14

Amount you are enclosing

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CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 6, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

Contact Usvisit us at charter.com/spectrum or

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/26/14

Total Due by Auto Pay

Charter News

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November 6, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 19, 2014
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MANKATO MN 56001

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Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/08/14

Charter News

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DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Charter
Spectrum



MANKATO MN 56001

October 19, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/08/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 25, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received - Thank You!	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Partial Month Charges	
Taxes, Fees and Charges	
Current Charges Due By 11/14/14	
Total Due	

Charter News

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Charter
Spectrum



MANKATO MN 56001

October 25, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/22/14

Charter News

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MANKATO MN 56001-

November 2, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 11/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
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Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/13/14
Total Due

Charter News

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Charter
Spectrum



MANKATO MN 56001

October 24, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 13, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 One-Time Charges
 Partial Month Charges
 Taxes, Fees, and Charges
 Current Charges

Total Due by 12/03/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$73.97 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

Charter
Spectrum



MANKATO MN 56001

November 13, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 12/03/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



270131708004027

Security Code: [REDACTED]

Statement of Service

September 24, 2011



MANKATO MN 56001

Account Information

Account
Phone Number
For Service at

MANKATO MN 5600

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

For your convenience in making payments, Charter has drop box sites at Hy-Vee downtown, Hy-Vee Adams St, at Cub Foods, and in the parking lot of the Dimensions Center in North Mankato. We also offer Auto-Pay and E-Bill! Please visit www.charter.com or call Customer Service at 888-438-2427 for more information.

Summary

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Charter Phone Services

Taxes and Fees

Current Charges

Total Due by 10/15/11

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**

Check here and make changes on the back.

September 24, 2011

Account
Phone Number
For Service at

MANKATO MN 56001

Total Due by 10/15/11

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

CHARTER B000372



July 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

Total Due by 08/06/14

Charter News

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to charter.com/channel lineup, click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations.

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about August 5, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.



MANKATO MN 56001

July 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 08/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/13/14

Charter News

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MANKATO MN 56001

October 24, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/13/14

Amount you are enclosing

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CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/12/14

Charter News

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MANKATO MN 56002

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/12/14

Amount you are enclosing

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CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

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Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/12/14

Charter News

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MANKATO MN 56001

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/12/14

Amount you are enclosing

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CHARTER COMMUNICATIONS
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Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/07/14

Charter News

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Charter
Spectrum



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Total Due by 11/07/14

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Summary

Previous Balance
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Total Due by 11/22/14

Charter News

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MANKATO MN 56001

November 2, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/22/14

Amount you are enclosing

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CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 16, 2014
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 Service At

MANKATO MN 56001

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Summary

Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter Spectrum Internet™	
One-Time Charges	
Current Charges Due By 12/06/14	
Total Due	

Charter News

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 Current Charges

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Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



MANKATO MN 56001

October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 6, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter TV®
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/26/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

November 6, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Taxes, Fees and Charges

Current Charges

Total Due by 11/10/14

Charter News

Welcome to a bigger, faster, more powerful world! Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

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Charter
Spectrum



MANKATO MN 56001

October 21, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 12/02/14

Charter News

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Charter
Spectrum



MANKATO MN 56001-

November 12, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 12/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

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Summary

Previous Balance
Payments Received - Thank You!
Adjustments
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/13/14
Total Due

Charter News

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MANKATO MN 56001

October 24, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 9, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

Contact Usvisit us at charter.com or call

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Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

Total Due by 11/29/14

Charter News

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Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 9, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

MANKATO MN 56001

Total Due by 11/29/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

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Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Taxes, Fees and Charges
 Current Charges
 Total Due by 11/16/14

Charter News

Important Information about your Channel Lineup -
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MANKATO MN 56001

October 27, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 5, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

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Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/25/14

Charter News

Promotion Discount - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to continue to provide you a discount off standard pricing for an additional 12 months.

Thank you again for your business. It is our pleasure to serve you.

Tip of Month - Networks On The Go - Watch more on-the-go. Now you can take even more of your favorite shows, movies and sporting events with you wherever you go. With over 45 available networks on-the-go, you can watch TV even when you're away from home. To catch up on shows you've missed, simply download the apps to your mobile devices and start watching. Visit charter.net/onthego to learn more.

Charter
Spectrum



MANKATO MN 56001

November 5, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/25/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 27, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

Contact Us

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Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/16/14**Charter News**

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MANKATO MN 56001

October 27, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 18, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

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Summary

Previous Balance
 Payments Received -Thank You!
 Adjustments
 Remaining Balance
 Charter TV®
 Charter Internet®
 Charter Phone®
 Other Charges
 One-Time Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/07/14

Charter News

Important Information about your Channel Lineup -
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Tip of the Month - Primetime On Demand - Watch
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 past episodes or watch new ones. **IT'S EASY TO USE!**
 Press the On Demand button on your remote, go to
 channel 1 or visit charter.net/ondemand to learn more.



MANKATO MN 56001

October 18, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/07/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/21/14

Charter News

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MANKATO MN 56001

November 1, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/06/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

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Charter
Spectrum



MANKATO MN 56001

October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 18, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/08/14
Total Due by Auto Pay

Charter News

Welcome to a bigger, faster, more powerful world! -
 Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

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Charter
Spectrum



MANKATO MN 56001

October 18, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 12/02/14

Charter News

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MANKATO MN 56001

November 12, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 12/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received
 Past Due Balance - Due Now
 Charter Internet®
 Charter Phone®
 One-Time Charges
 Current Charges Due By 11/12/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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MANKATO MN 56001

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

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CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014
 Account:
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 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/12/14

Charter News

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MANKATO MN 56001

October 23, 2014

Account:
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 Service at

MANKATO MN 56001

Total Due by 11/12/14

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CHARTER COMMUNICATIONS
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 MILWAUKEE WI 53201-3149



October 27, 2014
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Contact Us

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Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/16/14
Total Due

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MANKATO MN 56001

October 27, 2014

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Total Due

Amount you are enclosing

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CHARTER COMMUNICATIONS
 PO BOX 3149
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October 17, 2014
Auto Pay Notice
 Account:
 Phone Number:
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 Service At

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Contact Us
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Summary

Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
YOUR AUTO PAY WILL BE PROCESSED 11/07/14	
Total Due by Auto Pay	

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



MANKATO MN 56001

October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	

Credit Balance - Do Not Pay

Charter News

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- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Credit Balance - Do Not Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

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Summary

Previous Balance
Payments Received - Thank You!
Adjustments
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/12/14
Total Due

Charter News

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- ATRES Series HD will launch on Latino View channel 865
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Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



MANKATO MN 56001

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



January 12, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Charter News

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Summary

Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
Taxes, Fees and Charges	
Current Charges	

Total Due by 02/02/13

January 12, 2013



Account:
 Phone Number:
 Service at

MANKATO MN 56001

MANKATO MN 56001

Total Due by 02/02/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

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Summary

Previous Balance	
Payments Received - Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	

Total Due by 11/22/14

Charter News

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MANKATO MN 56001

November 2, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

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Summary

Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	

Total Due by 12/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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MANKATO MN 56001

November 12, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 12/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/13/14

Total Due by Auto Pay**Charter News**

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

October 23, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 17, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

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Summary

Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
YOUR AUTO PAY WILL BE PROCESSED 11/07/14	
Total Due by Auto Pay	

Charter News

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Charter
Spectrum



MANKATO MN 56001

October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
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November 6, 2014

Account:

Phone Number:

Security Code:

Service At

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Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/26/14

Charter News

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 6, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

MANKATO MN 56001

Total Due by 11/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



November 6, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

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Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/26/14

Charter News

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MANKATO MN 56001

November 6, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

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Summary

Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 12/02/14	
Total Due	

Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

November 12, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

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Summary

Previous Balance
Payments Received - Thank You!
Adjustments
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/06/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
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DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



MANKATO MN 56001

October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 6, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/26/14

Charter News

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MANKATO MN 56001

November 6, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/06/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



MANKATO MN 56001

October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Charter Phone®
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/13/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



MANKATO MN 56001

October 24, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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Summary

Previous Balance
 Payments Received - Thank You!
 Adjustments

Remaining Balance

Charter TV®
 Charter Internet®
 Charter Phone®
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/13/14

Charter News

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MANKATO MN 56001

October 24, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 1, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

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Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/22/14

Total Due by Auto Pay

Charter News

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MANKATO MN 56001

November 1, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3149
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October 19, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

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Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 11/09/14
 Total Due by Auto Pay

Charter News

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Charter
Spectrum



MANKATO MN 56001

October 19, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
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October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/13/14
Total Due by Auto Pay

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 16, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 12/06/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

4 DVR - Fast forward to more DVR. Get DVR service on up to 4 TVs in your home for \$19.99 per month (excludes equipment). Record up to 8 shows at once with over 780 hours of storage. Set your DVR to automatically record single shows or an entire series, your shows will be waiting for you when you're ready to watch. Call 1-877-923-5130 or stop by your local Charter Store to pick up your new DVRs.

Charter
Spectrum



MANKATO MN 56001

November 16, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 12/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 16, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 12/06/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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Tip of Month - Networks On The Go - Watch more on-the-go. Now you can take even more of your favorite shows, movies and sporting events with you wherever you go. With over 45 available networks on-the-go, you can watch TV even when you're away from home. To catch up on shows you've missed, simply download the apps to your mobile devices and start watching. Visit charter.net/onthego to learn more.



MANKATO MN 56001

November 16, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 12/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014

Auto Pay Notice

Account: [REDACTED]

Phone Number: [REDACTED]

Security Code: [REDACTED]

Service At [REDACTED]

MANKATO MN 56001-[REDACTED]

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance [REDACTED]

Payments Received - Thank You! [REDACTED]

Adjustments [REDACTED]

Remaining Balance

Charter TV® [REDACTED]

Charter Internet® [REDACTED]

Charter Phone® [REDACTED]

Taxes, Fees and Charges [REDACTED]

Current Charges [REDACTED]

YOUR AUTO PAY WILL BE PROCESSED 11/15/14

Total Due by Auto Pay [REDACTED]**Charter News**

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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MANKATO MN 56001-[REDACTED]

October 24, 2014

Account: [REDACTED]

Phone Number: [REDACTED]

Service at [REDACTED]

MANKATO MN 56001-[REDACTED]

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



November 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/22/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001-

November 2, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 11/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter
Spectrum



MANKATO MN 56001-

November 1, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 11/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 3, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/23/14

Charter News

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Charter
Spectrum



MANKATO MN 56001

November 3, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 28, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/17/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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Charter
Spectrum



MANKATO MN 56001

October 28, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/13/14
Total Due

Charter News

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Charter
Spectrum



MANKATO MN 56001

October 24, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 18, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

Contact Us

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call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Internet®

Charter Spectrum Voice™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/08/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your TV service has been upgraded to Charter Spectrum™, at no cost to you. Now you can watch even more shows in mind-blowing clarity with over 200 available HD channels. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 18, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Adjustments
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial-Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/21/14

Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

November 1, 2014

Account:
 Phone Number:
 Service at

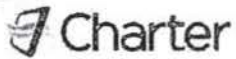
MANKATO MN 56001

Total Due by 11/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



February 6, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 02/27/13

Charter News

Attention - Phone Customer Notice enclosed

Important Information - Effective on or after April 2, 2013, OVN and OVN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OVN will remain the same. Please call 1-888-GET-CHARTER with any questions.

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 9:00am to 6:00pm; Saturday - 9:00am to 12:00pm



MANKATO MN 56001

February 6, 2013

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 02/27/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/06/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



MANKATO MN 56001-

October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



April 1, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 04/22/13
No Payment Due

Charter News

Terms and Condition of Service - Charter's Residential Terms and Condition of Service have changed; among other items, the provisions regarding the arbitration of claims/disputes has been modified. The modifications shall be effective as of May 22, 2013. The modified Residential Terms and Condition of Service may be viewed at

http://www.charter.com/footer/footerPage.jsp?tag=POLICIES_TC_VIDEO_SERVICE.



MANKATO MN 56001

April 1, 2013

Account:
 Phone Number:
 Service at

MANKATO MN 56001

No Payment Due

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/16/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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October 27, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 One-Time Charges
 Partial Month Charges
 Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/14/14

Total Due by Auto Pay

Charter News

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October 24, 2014

Account:
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 Service at

MANKATO MN 56001

Total Due by Auto Pay

MANKATO MN 56001

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 17, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/07/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit

charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Charter
Spectrum



October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by Auto Pay

MANKATO MN 56001

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 20, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Past Due Balance - Due Now
 Charter Spectrum TV™
 Charter Spectrum Internet™
 One-Time Charges
 Partial Month Charges
 Taxes, Fees and Charges
 Current Charges Due By 11/09/14
 Total Due

Charter News

Welcome to a bigger, faster, more powerful world! -
 Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Important Information about your Channel Lineup -
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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter
Spectrum



MANKATO MN 56001-

October 20, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at charter.com or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 11/12/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.ondemand to learn more.

Charter
Spectrum



MANKATO MN 56001

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149

CHARTER B000434



November 3, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/23/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 3, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

Total Due by 11/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 16, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Remaining Balance
Charter Spectrum Internet™
Current Charges
Total Due by 11/05/14

Charter News

Promotion Discount - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end.

Thank you again for your business. It is our pleasure to serve you.

Welcome to a bigger, faster, more powerful world! -We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at charterspectrum.com. Welcome to Charter Spectrum.™

Charter
Spectrum



MANKATO MN 56001-

October 16, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 11/05/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 26, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/15/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months. Your new monthly rate will be \$61.98 for Charter TV, \$44.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.

Charter
Spectrum



MANKATO MN 56001-

October 26, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 11/15/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/10/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
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Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



MANKATO MN 56001

October 21, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 12, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 12/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



8413 EXCELSIOR DR 120 MADISON WI 53717-1970
8634 0140 NO RP 12 11132014 NNNNNNNN 01 994160

DONNA C SPRANGER
114 MOZART AVE W
MANKATO MN 56001-8968

November 12, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

Total Due by 12/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

CHARTER B000439



November 7, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges
 Total Due by 11/27/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -
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Charter
Spectrum



MANKATO MN 56001

November 7, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/27/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 3, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/23/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 3, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 11/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/06/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

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MANKATO MN 56001

October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/12/14
Total Due

Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter
Spectrum



MANKATO MN 56001-

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 19, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Current Charges
 Credit Balance - Do Not Pay

Charter News

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MANKATO MN 56001-

October 19, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Credit Balance - Do Not Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 6, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/26/14
Total Due by Auto Pay

Charter News

Important Information about your Channel Lineup -
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Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Charter
Spectrum



MANKATO MN 56001

November 6, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 2, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 One-Time Charges
 Taxes, Fees and Charges
 Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 11/23/14
 Total Due by Auto Pay

Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

November 2, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 25, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
Other Charges
Taxes, Fees and Charges
Current Charges
Credit Balance - Do Not Pay

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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MANKATO MN 56001

October 25, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Credit Balance - Do Not Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 27, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/17/14

Total Due by Auto Pay

Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 27, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by Auto Pay

MANKATO MN 56001

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 17, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/08/14

Total Due by Auto Pay

Charter News

Welcome to a bigger, faster, more powerful world! -
 Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Important Information about your Channel Lineup -
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter
Spectrum



MANKATO MN 56001-

October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 15, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 12/05/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



MANKATO MN 56001-

November 15, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

Total Due by 12/05/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



November 6, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/26/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

November 6, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/16/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

October 27, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 19, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/08/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



MANKATO MN 56001

October 19, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 3, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Past Due Balance - Due Now
 Charter Spectrum TV™
 Charter Spectrum Internet™
 One-Time Charges
 Taxes, Fees and Charges
 Current Charges Due By 11/23/14
 Total Due

Charter News

Important Information about your Channel Lineup -
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 will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmopolitan on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Charter
Spectrum



MANKATO MN 56001-

November 3, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/14/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter
Spectrum



MANKATO MN 56001-

October 24, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 13, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 12/03/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001-

November 13, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 12/03/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Internet®

Charter Spectrum Voice™

Taxes, Fees and Charges

Current Charges

Total Due by 11/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter
Spectrum



MANKATO MN 56001

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 7, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/27/14

Charter News

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

November 7, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

Total Due by 11/27/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 18, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/07/14
Total Due

Charter News

Welcome to a bigger, faster, more powerful world! Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



MANKATO MN 56001

October 18, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 4, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/24/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter
Spectrum



MANKATO MN 56001-

November 4, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149

Charter
COMMUNICATIONS

October 26, 2014
Account:
Phone Number:
Security Code:
Service At

MANKATO MN 56001

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received, Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
Total Due by 11/15/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum

Charter
COMMUNICATIONS

MANKATO MN 56001

October 26, 2014

Account:
Phone Number:
Service at

MANKATO MN 56001

Total Due by 11/15/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 18, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/07/14

Charter News

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DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



MANKATO MN 56001

October 18, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/07/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 28, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Past Due Balance - Due Now
 Charter Spectrum TV™
 Charter Spectrum Internet™
 One-Time Charges
 Taxes, Fees and Charges
 Current Charges Due By 11/17/14
 Total Due

Charter News

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- ATRES Series HD will launch on Latino View channel 865
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Charter
Spectrum



MANKATO MN 56001

October 28, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 One Time Charges
 Partial Month Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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MANKATO MN 56001

October 21, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 19, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us

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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/08/14
Total Due

Charter News

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MANKATO MN 56001

October 19, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/13/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -
 Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter
Spectrum



MANKATO MN 56001

October 24, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/06/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



MANKATO MN 56001-

October 17, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 6, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/26/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 6, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by 11/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 22, 2014

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/11/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 22, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



November 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

Contact Us
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Summary

Previous Balance
 Payments Received - Thank You!
 Adjustments
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/22/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$127.94 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.



MANKATO MN 56001-

November 2, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 11/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 9, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

Contact Usvisit us at charter.com/spectrum or

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/01/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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November 9, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

Total Due by Auto Pay

MANKATO MN 56001

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



November 12, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

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Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/03/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 12, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

Total Due by Auto Pay

MANKATO MN 56001-

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 22, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

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Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
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 Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 11/12/14
 Total Due by Auto Pay

Charter News

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MANKATO MN 56001

October 22, 2014

Account:
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 Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
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November 1, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

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Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/22/14
Total Due by Auto Pay

Charter News

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Charter
Spectrum



November 1, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by Auto Pay

MANKATO MN 56001-

CHARTER COMMUNICATIONS
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November 13, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001-

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Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 12/03/14

Charter News

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MANKATO MN 56001-

November 13, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001-

Total Due by 12/03/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



November 6, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56001

Contact Us
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Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 11/26/14
 Total Due by Auto Pay

Charter News

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MANKATO MN 56001

November 6, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
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November 2, 2014
Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001-

Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/23/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



MANKATO MN 56001-

November 2, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001-

Total Due by Auto Pay

CHARTER COMMUNICATIONS
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 MILWAUKEE WI 53201-3149



October 19, 2014
Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56001

Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/09/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.



MANKATO MN 56001

October 19, 2014

Account:

Phone Number:

Service at

MANKATO MN 56001

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 3149
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October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56003

Contact Us

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Summary

Previous Balance
 Payments Received - Thank You!

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 One-Time Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -
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NORTH MANKATO MN 56003

October 23, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56003

Total Due by 11/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149

CHARTER B000479



October 28, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MANKATO MN 56003

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Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/17/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter
Spectrum



NORTH MANKATO MN 56003

October 28, 2014

Account:
 Phone Number:
 Service at

MANKATO MN 56003

Total Due by 11/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
 MILWAUKEE WI 53201-3149



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

NORTH MANKATO MN 56003

Contact Us
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Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Current Charges

Total Due by 11/13/14

Charter News

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Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



NORTH MANKATO MN 56003

October 24, 2014

Account:
 Phone Number:
 Service at

NORTH MANKATO MN 56003

Total Due by 11/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3149
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